

This website grants access to your personal dossier via your identity card (e.ID card) and your personal PIN code or a login and password. You can also consult general information about family allowances. As such, it is accessible to everyone concerned.

All use of this website, including simply browsing through the pages, implies unconditional acceptance of this legal notice and the provisions it contains. This notice may be modified unilaterally by simple publication on the website, without any requirement for prior individual notification.

The website of the CAISSE D'ALLOCATIONS FAMILIALES UCM (BCE (central business database) No 409 080 771) is administered by the non-profit association CAISSE D'ALLOCATIONS FAMILIALES UCM (still known as "Caisse Wallonne d'Allocation Familiales"), with its registered office at Chaussée de Marche 637, 5100 NAMUR-WIERDE.

PROTECTION OF PRIVACY AND RECTIFICATION OF PERSONAL DATA

The CAISSE D'ALLOCATIONS FAMILIALES UCM has undertaken to comply with the law on the protection of privacy as organised by the Act of 8 December 1992 and that of 11 July 1998 and applicable to the processing of nominative data.

We have made a declaration on the processing of personal data to the Privacy Commission. The Public Register number allocated by the Privacy Commission is No HM You can obtain more information on the computerized processing of data from the Privacy Commission.

Concerned about the provisions of these Acts, the Caisse d'Allocations Familiales UCM undertakes not to hand over its files for any reason whatsoever and in particular for commercial purposes.

Moreover, in the context of the processing of personal data, the Privacy Act requires observance of a number of obligations, including the right to rectify personal data.

The Caisse d'Allocations Familiales UCM collects the personal data needed to process family allowance dossiers. Some data may not be rectified without being updated in the official database of the National Register of Natural Persons. (This refers to nominative data on the individuals in a dossier, the date and place of birth of these individuals, their home address, their family situation, etc.). For other data (email address, mobile phone number, telephone number, bank details, etc.), you have the right to rectify personal data, which can be done:

- either using an online form, having given the elements relating to your identity beforehand,
- or by sending a letter to the following address:
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CAISSE D'ALLOCATIONS FAMILIALES UCM
Chaussée de Marche 637
5100 NAMUR-WIERDE

DATA COLLECTION

The CAISSE D'ALLOCATIONS FAMILIALES UCM collects certain data:

1) either to follow up the dossier of the benefit recipient

"The secured data in your dossier are collected to provide you with information concerning your dossier and inform you of the extent of your rights. They also concern data specific to family life in general via official information".

2) or for purely statistical purposes

"For statistical purposes, our server collects the following standard data (log file): your IP address, the date and time of access to the website and the files downloaded, the type of browser used and the operating system installed on your PC. This information is used internally only to improve the accessibility and content of the website."

SECURITY

The CAISSE D'ALLOCATIONS FAMILIALES UCM takes the necessary and appropriate security measures to protect you from communication to any unauthorized third party, the modification of personal information and data and to adapt these measures to the proper use of these personal data depending on the ultimate aim for which they were collected.

THE LIABILITY OF THE WEBSITE OWNER

- Unless otherwise specified, the design and content (including and without this list being limitative: information, forecasts, data, images, figures, etc.) on the website of the CAISSE D'ALLOCATIONS FAMILIALES UCM are the property of the latter.

The UCM CAF refuses all liability regarding the use that may be made of the information on this website or the absence of certain information. The visitor bears full liability for the choice and the way in which he applies the information provided by the website.

- With regard to requests to make changes, the identifier comprising the identity card number and the PIN code allocated to you (or the login and password), as these identifiers are personal data that you cannot pass on to anyone, the UCM CAF may not be held responsible for any misuse that may be made of them and that may enable access to "family" data or to "employers" data resulting from the communication of the identifier to a third party.
- The CAISSE D'ALLOCATIONS FAMILIALES UCM may not in any way be held liable for damage caused by a connection to its website, even in the event of computer viruses or other external causes. It reserves the right to take legal action against any activity likely to damage its website or limit the use thereof.

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For the general part:

The website of the CAISSE D'ALLOCATIONS FAMILIALES UCM is made available to you solely for information purposes. It does not in any way provide a legal opinion or the personalised assistance of a professional.

For the "e-Box" part:

The documents deposited in the e-Box are official documents.

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